

**3<sup>rd</sup> PROGRESS REPORT (July 2020 – December 2020)**  
**Cottage and Small Industry (CSI) Action Plan (2019-2023)**

*Note: Only activities that were implemented or had to be implemented during the reporting period are reported here.*

<b>Strategic Objective 1: Policy and Legislative Framework</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
1.1.1 Build forum for CSIs to ensure regular, proactive, two-way public private dialogue between the CSI sector and the relevant RGOB agencies.	DCSI, MoEA	The first CSI Forum on the theme “Access to Finance” was conducted on 17 September 2020 with representatives from MoLHR, DCSI, National CSI Bank, GNHC, and representatives from Bhutan Association of Entrepreneurs (BAEyul).	The subsequent forums will be conducted if the situation improves.
1.1.3. Adopt an Integrated Business licensing system- end to end automation of business licensing system	MoEA/MoIC	The stakeholder consultation and flowcharts development on AS-IS processes completed.  The design and validation with stakeholders on TO-BE processes is ongoing/under process.	
1.1.4. Organize meetings with relevant stakeholders for integration of other related systems for tax administration and registration.	DRC, MoF	The Department is in the process of developing a system called the Bhutan Integrated Tax System (BITS), wherein the system will be integrated with relevant stakeholders. Integration meeting conducted with the Department of Trade and Company Registry Division.	
1.1.5 Adopt registration system for cottage scale industries with validity of 3 years for those activities not requiring any sector clearance and those not in the restricted category	DCSI, MoEA	The Registration of Cottage-scale Industries with validity of 3 years will be implemented soon. At the moment the system for online Registration is being developed. Furthermore, the Guideline for Licensing for Small-scale Industries not requiring Sector Clearances is being developed.	
1.1.9 Prepare Satellite CSI accounting to account CSI contribution to the economy.	NSB/MoEA	As the initial step for the activity, the Department in collaboration with Regional Office of Economic Affairs and Economic Development Officers is currently validating the operational CSIs for all 20 Dzongkhags.	

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<b>Strategic Objective 2: Entrepreneurship Culture and Human Capital Development</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
2.1.1 Awareness Raising Programs and entrepreneurship activities to influence perceptions towards entrepreneurship.	DoEHR, DTE MoLHR	Entrepreneurship Development Program and awareness conducted in all Technical Training Institute and Institute of Zorig Chusum.	
2.1.2. Conduct Business Advocacy Program.	DCSI, MoEA	Business Advocacy Workshop conducted to 317 participants as follows:  <ol style="list-style-type: none"> <li>1. Thimphu (Tech Park, GNHC, Startup Centre, RENEW – 129</li> <li>2. Chapcha, Chukha – 18</li> <li>3. Damphu, Tsirang – 30</li> <li>4. Tashigang – 30</li> <li>5. Chumey TTI, Bumthang – 137</li> </ol>	
2.2.1. Conduct Business Seedling Program.	DoEHR MoLHR	The activity couldn't be pursued for this reporting period.	Plans to conduct in the next quarter.
2.2.2. Entrepreneurship Development Training (Micro works and online free lancing, ToT on new business creation and counseling, entrepreneurship education development and capacity development for EDP teachers).	DoEHR MoLHR	<ol style="list-style-type: none"> <li>1. Entrepreneurship Development Program (EDP) conducted for 137 participants comprising mostly of overseas returnees.</li> <li>2. EDP conducted for 40 participants in Chukha Dzongkhag (Gatena and Bongo).</li> <li>3. TOT conducted for 7 GAOs and 10 entrepreneurs in Chapcha, Chukha</li> <li>4. Micro work and online free lancing conducted for 91 participants (RTC - 24, GCIT - 31 Startup Centre -34)</li> </ol>	

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<p>2.3.2. Startup programs / events (hackathon on technology, startup week, business idea competition - within and outside Bhutan and conduct promotion and networking.</p>	<p>DoEHR, MoLHR</p>	<ol style="list-style-type: none"> <li>1. Conducted SeedStars program in Thimphu for 20 participants. The winner for the best business idea was M/s. One Click Shop followed by M/s. Green Road and in third place was M/s. Housing.bt</li> <li>2. Vibrant Grand Challenge was conducted on 27<sup>th</sup> November, 2020</li> <li>3. 17 products were launched during the Business Product Launching conducted on 3<sup>rd</sup> December 2020.</li> </ol> <p>The product launch support is aimed at providing a platform to the participants to showcase products, explore the market and to find potential investors and buyers.</p>	
<p>2.4.2. Award to recognize and reward potential entrepreneurs.</p>	<p>DCSI, MoEA</p>	<p>The Bhutan Enterprise Award (BEA) 2019 - 2020 was conducted on 18 December 2020. The winners for each category of award are as follows:</p> <ol style="list-style-type: none"> <li>1. Cottage-scale Entrepreneur of the Year M/s. Bhutan Ramen, Thimphu</li> <li>2. Small-scale Entrepreneur of the Year M/s. Laykha Dairy Delights, Paro</li> <li>3. Rural Entrepreneur of the Year M/s. Samdrup Insence, Bartsham, Tashigang.</li> <li>4. Woman Entrepreneur of the Year M/s. Yiga Chocolate, Thimphu</li> <li>5. Service (IT &amp; ITES) entrepreneur of the Year M/s. Dragon Coders Pvt. Ltd. Thimphu</li> </ol> <p>The winners were presented with a Certificate of Appreciation and a cash price of Nu. 0.2m each by Hon'ble Tengye Lyonpo.</p>	
<p>2.4.3. Establish a female entrepreneur of the year award</p>	<p>DCSI, MoEA</p>	<p>The Woman Entrepreneur of the Year is Mrs. Kinley Pelden, Proprietor of M/s. Yiga Chocolate based in Thimphu.</p>	
<p>2.5.1. Institutionalize mentorship program, honorarium and fielding in of expert.</p>	<p>DCSI, MoEA</p>	<p>The Startup Center Management office introduced the entrepreneurs to the mentors. The center provides the mentors with an honorarium of Nu 200 per hour or at the maximum of Nu 2000 per day as per the rate approved by the Department of Budget, Ministry of Finance.</p>	

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2.7.1 Map and match CSI skills database with Labour database for coordinated demand and supply of workforce.	DoEHR, DTE MoLHR	TVET Graduate Study as Multi-cohort online Tracer survey report of TTI and IZCs graduates (2013-2019) was completed with funding from the RGOB. The main aim of the study was to understand the link between TVET quality, relevance, training delivery and Labour market outcomes. The report can be accessed from <a href="http://www.molhr.gov.bt">www.molhr.gov.bt</a>	
2.8.1 Promote industry collaboration and linkages between TVET institutions and CSI in implementation of TVET programmes.	DoEHR/DTE, MoLHR	The activity couldn't be pursued for this reporting period due to COVID19	Plans to implement in next quarter
2.9.1 Encourage private sector participation in entrepreneurship curriculum review and development boards.	DoEHR/DTE, MoLHR	The activity couldn't be pursued for this reporting period due to COVID19	
2.10.1. Hard and soft skill training.	DCSI, MoEA	Soft Skill Training on Business Management conducted for 60 participants as follows:  <ol style="list-style-type: none"> <li>1. Tsirang Dzongkhag – 30</li> <li>2. Tashigang Dzongkhag - 30</li> </ol>	
2.10.3. Capacity building in post-harvest and equipment handling.	DAMC, MoAF	<ol style="list-style-type: none"> <li>1. 80 participants attended the training on Orange handling and packaging (RAMCO-Gelephu)</li> <li>2. 21 participants attended training on Clean Milk Processing at Paro</li> </ol>	
2.10.4. Startup Incubation and digital fabrication trainings and programs	DoEHR, MoLHR	<ol style="list-style-type: none"> <li>1. With the Technical Assistance from the World Bank, the Business Incubation Preliminary assessment has been completed.</li> <li>2. Training identified for 5 Colleges and 8 TTIs, and Startup Centre.</li> <li>3. Business Model training was conducted successfully on 7<sup>th</sup> December, 2020</li> </ol>	
2.10.5. Product diversification, miniaturization, innovation and new designs.	APIC	119 job seekers comprising of laid off employee due to COVID-19 and interested artisans and craft vendors were trained in new product development and innovation on cane & bamboo, woods, metals, paintings and textiles.	Training programs was hindered due to COVID19. If situation improves, the agency plans to conduct rest of product development program

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<b>Strategic Objective 3: Business Development Support and Infrastructure</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
3.1.1. Construct and furnish 2 Startup centers	DCSI, MoEA	<p><b>Construction of Startup Center at Dhamdum, Samtse</b></p> <p>The construction was awarded to M/s SKD Construction Pvt Ltd for a bid price of Nu. 34.4m in June 2020 for a contract period of 10 months. The Department has also released 10% advance mobilization (Nu.3.4m) to the construction company. As per the technical report submitted by the Site Engineer, at present the project has completed 10.74% of the overall construction works.</p> <p>The Development Control Regulation 2016 has approved only two-story structure for the SC and the center will cater around 20 rooms including resource room, co-working space, library, conference and training rooms for startups.</p> <p><b>Construction of Startup Center at Gyelposhing, Mongar</b></p> <p>The construction was awarded to M/s Gayjur Construction Pvt Ltd. in June 2020 for a bid price of Nu. 48.5 million for a contract duration of 18 months. The Department has also released 10% advance mobilization fund to the contractor. However, as per the directives of the government, the site had to be relocated from initial approved area to within the premises of Gyelposhing College of Information &amp; Technology (GCIT).</p> <p>The Department in collaboration with GCIT had concurred for the allotment of 0.50 acres of land to accommodate establishment of SC within the college premises. The formal procedure in acquiring the land from GCIT to DCSI has been completed and ground breaking ceremony for the construction of Startup Center was also carried out in October, 2020.</p>	Despite completion of all these formalities, the Department is still unable to start the construction work due to the requirement to undergo rigorous revision of the entire GCIT Master Plan and was directed to put on halt the construction of the Centre until the receipt of further notice from the government.

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3.1.2. Establishment of Business Incubation Center at TTIs	DoEHR, MoLHR	Apart from the three Business Incubation Centre setup at College of Natural Resources, College of Science and Technology and Gedu College of Business Studies, the Department is planning to establish additional two at Sherubtse College and Jigme Namgyal Engineering College.	
3.1.3. Establishment of Fablabs	DoEHR, MoLHR	The Fablab Site at College of Natural Resource and Jigme Wangchuk Power Training Institute implemented by RSSTEM with Nu. 48 million under Startup and CSI Development Flagship Program.	
3.1.4. Strengthening of Startup Center	DCSI, MoEA	Since the establishment of Startup Center in the year 2018, the Center has been carrying out various activities to further strengthen the center and make it more vibrant. A number of activities were carried out such as installation of elevator, installation of false ceiling and AC in the two training halls, installation of CCTV for surveillance, creation of co-working space and installation of display racks in the lobby.	
3.2.1. Establish CSI estates in Dzongkhags which are not catered by the industrial estates/parks.	DCSI, MoEA	<p>The Department has awarded the construction of CSI Estate to M/s P. Gyeltshen Construction Pvt Ltd. in July 2020 for a bid price of Nu.34.4m for a contract period of one year. 10% advance mobilization fund amounting to Nu.3.4m was released. Besides, 10% mobilization fund, the Department has also released following funds to cover the project cost:</p> <ul style="list-style-type: none"> <li>a. Nu. 6.00 million for materials advance for the procurement of waste water treatment plant from the third country;</li> <li>b. Nu.3.00 million for materials advance for the procurement of construction materials.</li> </ul> <p>At present, the Department has completed 19.51% of overall construction work at the site.</p>	
3.6.1. Establishment of market infrastructure (Collection Points)	DAMC, MoAF	The feasibility Study for three structure at Paro, Haa and Chukha Dzongkhag have been completed for the reporting period.	

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3.6.3. Establish Central Yarn Bank.	APIC	<p>The main source of yarn supplier was identified from India. Due to COVID19, the team could not visit the supplier to discuss the following:</p> <ul style="list-style-type: none"> <li>- Negotiate and agree on the price of the yarns,</li> <li>- Transportation arrangement and charges,</li> <li>- Check, verify and agree on the specification of the yarns (count/ size, color code, AZO free dyes)</li> </ul>	APIC is exploring possibility of sourcing from local potential supplier in Phuntsholing and Thimphu though skeptical on the yarn quality and supply sustainability
3.6.4. Construction of Common Facility Center (CFC).	APIC	<p>The Cluster Development Officer and the Engineer visited the Radhi Gewog, Tashigang for the site verification and for the design of the CFC structure.</p> <p>The site for the construction of CFC has been identified, in consultation with the Gewog Administration. The drawings and estimate for the CFC construction have been completed and soon the fund will be release to the Dzongkhag Administration for execution of the work.</p>	
3.8.1. Industrial Development Scheme and Essential Service Scheme.	DCSI, MoEA	<p><b>Industrial Development Grant Scheme:</b></p> <p>The Department has endorsed and selected 55 beneficiaries to be supported under the IDGS for the fiscal year 2020-2021 and currently initiating the procurement procedures for the supply of equipment and machineries to the above selected beneficiaries.</p> <p><b>Essential Service Scheme:</b></p> <p>The Department has approved 30 applicants to establish essential services in the Dzongkhags in the areas of tailoring, beauty parlor, hair cutting, electronic repairs &amp; maintenance and house wiring. The tendering process for procurement of the tools/equipment is under process with procurement unit.</p>	
3.8.2. Monitoring and Evaluation Report for Industrial Development Scheme.	DCSI, MoEA	<p>The Department has carried out the monitoring and field visits to assess the operational status of 33 beneficiaries supported in the FY 2019-2020 from 20<sup>th</sup> to 30<sup>th</sup> July, 2020 and the report has been submitted accordingly.</p>	

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3.8.3. Value addition equipment through C-BuDS.	DAMC, MoAF	The Department received 26 application for C-BuDS. At the moment, the Department is collecting details for the Equipment and Tending Process	
3.8.4. Support clusters with pre loom machines and dyeing equipment.	APIC	A total of 11 Weaving Clusters (existing and new) were supported with Pre-loom machineries and equipment. They were also supported with marketing, capacity building etc.	



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<b>Strategic Objective 4: Enhancing Access to Finance and Incentives</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
4.1.1.PSL Priority list updated for financing	RMA	<p>On 19<sup>th</sup> February 2020 the Department sent a letter to PSL Council with a list of 21 products identified under the Startup and CSI Flagship Program to be incorporated and for the financial support under the PSL scheme. However, most of these identified CSI products were already listed under the PSL as priority activities as well as value additions to these products under the broad activity and list of priority products.</p> <p>Currently the PSL Guidelines is under review and revision - for which the Department has already submitted a list of priority activities under CSIs for incorporation if the PSL Council approves.</p>	
4.2.1. Incentivize CSI banks and FIs to lend at affordable rates and encourage FIs to commit portion of their loans to CSIs.	RMA	<p>RMA is in communication and dialogue with FIs to commit portion of their loans to CSIs.</p> <p>National CSI Development Bank Ltd has been licensed to provide loans to CSI sector</p>	
4.3.1 Expand the coverage of MFIs in rural areas	RMA	There are currently 5 MFIs with 15 branches across the country (Excluding the Head Office)	
4.5.1 Periodically review refine and/or abolish incentives and replace with targeted ones.	DRC, MoF/GNHC	The current Fiscal Incentives Act is currently under review. For time being, the current incentives have been extended till 31 December 2021.	
4.6.1 Organize meetings for resource mobilization	GNHC	<p>In collaboration with the GNHC, the Department liaised with the UNDP to find value chain for 3 select CSI products namely, Noodles, Cooking oil and Potato products and to provide Business Development Services thereafter.</p> <p>The UNDP – VCA was with a total budget of Nu. 13.5m. The study was completed by M/s. APECS Consultancy firm.</p>	

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<b>Strategic Objective 5: Innovation and Technology Adoption</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
5.2.1. Develop database for up-to-date information on appropriate technologies for CSIs.	DCSI, MoEA	The Department has completed the development of CSI Technology Request Database website. The sensitization workshop for incubates at Startup Center was conducted for two days from 8 <sup>th</sup> – 9 <sup>th</sup> December 2020.	
5.3.1. Awareness activities and capacity building programs on IPR.	DOIP, MoEA	<p>The Department in collaboration with the World Intellectual Property Organization (WIPO) organized a virtual training by international experts on Branding and Intellectual Property Rights from 27 October till 17 December 2020 on strengthening the branding strategy of OGOP products with the officials of the Queen’s Project Office involved in coordinating the OGOP project.</p> <p>The Department’s Branding Bureau members conducted a half-day awareness workshop on Intellectual Property Rights to the incubates at Start-up Center. The participants were sensitized on the creation and protection of IP and how it can be leveraged to strengthen business competitiveness. The workshop covered the following topics of IPR: Overview of IPR; Branding and Trademarks; Industrial Design; Copyrights and Related Rights; and Patents. The program was coordinated by the Department of Cottage &amp; Small Industry and attended by 24 startups.</p> <p>The Branding Bureau comprising of relevant officials from the DoIP and DCSI was established on April 26, 2019 as a part of the EIE-BD (Enabling Innovation Environment to Strengthen Business Competitiveness through Brands and Designs) project between the WIPO and the DoIP.</p>	Public gatherings restrictions due to ongoing Pandemic hindered other IP Awareness and Capacity Building Programs

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<p>5.4.1. Access to global patent design and brand databases and related services, through the Technology and Innovation Support Centers - TISCs (College of Science and Technology, Jigme Namgyel Engineering College and Thimphu TechPark Ltd.) to CSIs.</p>	<p>DOIP, MoEA</p>	<p>The Department convened a virtual meeting with the WIPO to discuss on the Global Innovation Index (GII) on 1<sup>st</sup> October 2020. Ms. Lorena Rivera Leon, Economist from Department of Economics and Data Analytic, WIPO made a presentation on the overview of the GII including data collection methodologies consisting of 80 indicators used in ranking countries around the world under the Global Innovation Index.</p> <p>The meeting was organized on the request of the DoIP to better understand the GII and to discuss the re-inclusion of Bhutan in the subsequent GII reports. While Bhutan was included in the earlier GII reports till 2016, owing to lack of adequate data coverage particularly in the Innovation Output Sub-Index, it was left out in the subsequent reports.</p> <p>As a first step, the Department will sensitize the relevant stakeholders on the GII metrics and conduct virtual meetings with the experts from WIPO to better understand the country’s innovation performance and discuss on methods to achieve better and more coordinated data coverage and collection.</p> <p>The Department, TISCs and Royal Society for STEM attended Virtual Conference organized by Asia and the Pacific Bureau of WIPO on the theme: Scaling Up Technology Deployment: Harnessing Technology in the Age of COVID-19 and Beyond for the SDGs in Asia –one on technology scouting on Tuesday, November 10, 2020 and one on technology deployment on 12<sup>th</sup> November 2020.</p>	<p>Onsite training by external Technology Search experts shelved during the period due to international travel restrictions and mandatory quarantine period.</p>
<p>5.5.1. Advisory services and related assistance in franchising and licensing of IPR in permissible areas.</p>	<p>DoIP, MoEA</p>	<p>During the period, none of the local businesses formally approached the Department on to seek assistance relating to franchising and licensing of IPR in permissible areas.</p>	<p>This activity is based on the demand from the local business establishments.</p>

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5.7.1. Voucher scheme to stimulate R&D, innovation and technological absorption by CSIs.	DCSI, MoEA	The Innovation Voucher Scheme is proposed for Fruit and Vegetable Processing from the existing CSI entrepreneurs. Currently, the Department is collecting information from the entrepreneurs in terms of volume of production, market details, raw materials and product samples.	
5.8.1. Promote R&D in TVET and tertiary institutions.	DTE/DoEHR MoLHR	The Department received 3 proposal for Research and Development. Due to lack of funding, the proposals couldn't be materialized. The Department requested DCSI to explore possibility of funding to carry out the activity.	

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<b>Strategic Objective 6: Access to Market</b>			
<b>Activities/Measures</b>	<b>Lead</b>	<b>Progress/Implementation Updates</b>	<b>Remarks</b>
6.1.1. Awareness on GHP/GMP/Certification requirements to CSIs.	BAFRA, MoAF	<p>A 4-day awareness training on food safety licensing and certification requirements for Agro-based Cottage and Small Industries (CSI) was held in Damphu, Tsirang from 3<sup>rd</sup> to 6<sup>th</sup> August 2020. A total of 26 participants consisting of representatives from CSIs based in Tsirang, agriculture extension official and BAFRA officials attend the awareness training. The outcomes of the awareness training were:</p> <ol style="list-style-type: none"> <li>1. Oriented CSIs on food safety licensing and certification requirements</li> <li>2. Enabled CSIs to understand and appreciate their primary role in ensuring food safety</li> <li>3. Stock taking of food business licensing status of CSIs</li> <li>4. Developed work plan for financial year 2020-2021</li> <li>5. Identified food safety parameters for testing of Agro-based CSI products.</li> </ol>	
6.1.2. Subcontract food samples to reference laboratories for authentication of label and verification of nutritional claims.	BAFRA, MoAF	<p>The samples could not be sub-contracted to Lab outside Bhutan due to absence of regular postal services of Bhutan Post and closure of border.</p> <p>BAFRA is also testing the samples submitted by CSI at National Food Testing Laboratory, Yusipang depending on the testing scope at the laboratory.</p>	The activity could not be taken up for this reporting period. However, the activity will be taken as the situation improves.

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<p>6.1.3. Increase ISO/IEC 17065 accreditation scope of BAFRA's food product certification.</p>	<p>BAFRA, MoAF</p>	<ol style="list-style-type: none"> <li>1. BAFRA assessed CSIs based on BAFRA Good Hygienic and Good Manufacturing Practices (GHP/GMP) and issued Food Safety License to 14 Cottage and Small Industries.</li> <li>2. To enable product certification as per the requirement of ISO/IEC 17065, Scheme of Testing and Inspection (STI) as per the Standards for Butter, Datshi, Paneer, Buckwheat Flour and Herbal Tea received from BSB. These STIs will be the basis for implementation of the Standard by the CSIs (for self-monitoring and internal controls) and audit by the certification body (verifiable during technical inspections). The draft STIs will be finalized in consultation with the CSIs and potential applicants facilitated for food product certification.</li> </ol>	
<p>6.1.4. Capacity building of National Food Testing Laboratory (NFTL).</p>	<p>BAFRA, MoAF</p>	<p>Under this Activity, NFTL will introduce new test parameters in addition to the existing ones for the CSI products by purchase of the required laboratory items. Testing of the samples will commence as soon as the items are received in the lab. Following Progress had been made in the previous months:</p> <ol style="list-style-type: none"> <li>1. NFTL identified the test parameters for the CSI products and accordingly the list of the required lab chemicals/ media/ consumables was prepared. The tendering process of opening and evaluation had been completed and the letter of intent had been issued to the suppliers.</li> <li>2. The specifications for the purchase of UHPLC had been developed and the procurement process had been initiated. The tender is under evaluation as of now.</li> </ol>	

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6.2.1. Awareness programs on certification and conformity assessment.	BSB	Awareness program conducted for identified manufacturers of Pencil and Incense during the month of November 2020.	Awareness program for other manufacturers is scheduled to be conducted early January to February and April 2021.
6.2.2. Product certification cost with technical expertise from outside Bhutan.	BSB	Preliminary desk studies completed for the five products identified for certification. Preliminary factory visits completed for pencil and incense manufacturers.	Factory visits to handmade paper and silk scheduled in February 2021. Visit to concrete block manufacturer, located in Samtse will be scheduled as soon as travel restriction is lifted.
6.2.3. Develop and adopt standards.	BSB	All Technical Committees have initiated the meetings. The standards to be developed are for Concrete blocks, Butter, Cheese, Paneer, Herbal tea, Pencil, Sweet Buckwheat, Pure Silk Scarf, Raw Silk Scarf, Incense and Handmade Paper.	
6.3.4. Develop criteria, specifications and product profile for the application of BB.	DoT, MoEA	Criteria developed for Made in Bhutan (Handicrafts) while criteria for Grown in Bhutan is being formulated in cooperation with ITC and Ministry of Agriculture and Forests.	
6.4.2. Registration of BB with IP.	DOT, MoEA	National registration of BB with Department of Intellectual Property completed. The Department is exploring possibility of BB registration internationally.	

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<p>6.8.1. New CSI Product launching events.</p>	<p>DCSI, MoEA</p>	<p>The following new products was launched by Hon'ble Tengye Lyonpo on 18 December 2020.</p> <ol style="list-style-type: none"> <li>1. Dehydrated Vegetables and Fruits by M/s. Bhutan Yoedhen Farm</li> <li>2. Cordi vigour and Dhuyetsi Chulen Jr. by M/s. Touch from Heaven</li> <li>3. Egg and Vegetable Noodles) by M/s. Bidhas Food Products.</li> <li>4. Naturally Dyed Yarn by M/s. Deki Natural Dyes.</li> <li>5. Music Application by M/s. B Music World</li> <li>6. Online Portal for Job Application by M/s. Druk Infinity Services.</li> </ol>	
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*Note: Only activities that were implemented or had to be implemented during the reporting period are reported here.*

<p>6.9.1 Renovation/ Re-modeling of the old service center and development of CSI marketplace.</p>	<p>DCSI, MoEA</p>	<p><b>Renovation of old service center (9 Units)</b></p> <p>The renovation and remodeling of old service center is awarded to NHDCL as a deposit work. The rationale behind awarding this deposit work is that the Department do not have technical expert to design and prepare cost estimates for the project. Therefore, to reduce the time and resources taken during application call, evaluation, and the selection and recruitment of bidders, the Department has awarded the renovation and remodeling work directly to NHDCL.</p> <p>Despite national lockdown, shortages of skilled workers and hurdles in the import of construction materials, the renovation works are under full-swing and has completed 92.9% of the overall renovation of 9 units and 60% for the access road widening works.</p> <p><b>Renovation and Remodeling of CSI Market</b></p> <p>The remodeling work is also awarded in March 2020 to NHDCL as a deposit work and it was completed in October 2020. The market was formally inaugurated on 18 December 2020 by Hon’ble Tengye Lyonpo and the representative from Embassy of India to Bhutan. Hereafter, it will be operated by the private operator for a contract period of 5 years.</p> <p><b>Renovation and remodeling of old canteen into Creche</b></p> <p>The renovation and remodeling of old canteen into crèche has been awarded to NHDCL as a deposit work in the month of November 2020 for a contract period of 4 months. The deposit work covers the preparation of cost estimates, building designs and other technical requirements as per BSR 2020. The total project cost for the renovation and remodeling is Nu. 3.15m and fund has already been released.</p>	
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<p>6.9.2. Develop business model for operation and management of marketplace.</p>	<p>DCSI, MoEA</p>	<p>The development of business model for operation and management of CSI Market Place was awarded to M/s APECS Consultancy on 13 December 2019 for a bid price of Nu. 828,750 for a contract period of 3 months.</p> <p>The business modality development is completed and the detailed reports have been submitted to the Department for implementation.</p> <p>Based on the recommended business modality, the Department has outsourced the operation and management of CSI Market to private operator for a contract period of five years and subject to renewal based on the performances and compliance of the operator.</p>	
<p>6.11.1. CSI product mapping in 20 Dzongkhags/CSI Product Directory</p>	<p>DCSI, MoEA</p>	<p>Terms of Reference has been developed.</p> <p>The Department has called for Expression of Interest for interested IT Consultant/Consultancy Firms. The objective of the activity is to provide access to information pertaining to CSI products to all customers within and outside the country; and serve as a useful promotional and marketing platform for the CSI entrepreneurs.</p>	
<p>6.13.1 Facilitate use of e-commerce platforms including e-payment systems by CSIs for greater market access.</p>	<p>DOT, MoEA</p>	<p>The Department has decentralized this activity to be implemented by the Regional Office of Economic Affairs from 4 August 2020. For this reporting period, the ROEA facilitated issuance of 29 e-commerce business license.</p>	